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## FACT SHEET

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# California Courts Protective Order Registry: A Branchwide Infrastructure Project

The California Courts Protective Order Registry (CCPOR) is a judicial branch project to create a statewide protective order repository that will provide more complete, accessible information on restraining and protective orders. Access to protective orders through CCPOR will be available 24 hours a day, seven days a week (24/7) in all court jurisdictions and venues. By promoting victim safety and perpetrator accountability, the CCPOR supports the Judicial Council's strategic Goal IV, Quality of Justice and Service to the Public, and the related operational plan objective (IV.1.e) of improving "practices and procedures to ensure fair, expeditious, and accessible administration of justice for litigants in domestic violence cases."

### Project History

The CCPOR project resulted from a 2008 recommendation of the Judicial Council's Domestic Violence Practice and Procedure Task Force to provide a statewide protective order registry containing up-to-date information that is readily available to judges and law enforcement.

In addition, the Domestic Violence Practice and Procedure Task Force found that the courts do not have sufficient access to the California Law Enforcement Telecommunications System (CLETS), an information system managed by the state's Department of Justice. The task force found that information in CLETS can be insufficient or outdated because of the time required for data entry. Current law requires that all protective orders be entered into CLETS within one business day of issuance. As the largest statewide database of protective orders, CLETS is essential for safeguarding both victims of violence and law enforcement officers in the field.

### Goals of CCPOR

To address the task force's recommendations, CCPOR has three primary goals:

- To provide the trial courts in all 58 California counties access to CCPOR, empowering bench officers to make more informed decisions and avoid issuing conflicting orders;
- To improve public safety and the safety of law enforcement officers by improving access to more accurate, complete, and up-to-date information about protective orders; and
- To automate the exchange of information between the courts and CLETS.

Two key components of CCPOR are the ability to enter and upload protective order data into the system and to search and retrieve that data—including electronic images of court orders. Viewing these electronic images is particularly valuable because this allows users to see special conditions and notes added by judges that are not available through CLETS. In addition, information about court orders that is keyed into CCPOR will be extracted and automatically imported into CLETS.

### Key Features

The key features of the CCPOR provide the capability to:

- View order data and images from all 58 California superior courts;
- Gain secure Web site access via the Administrative Office of the Courts' Integration Services Backbone;
- Access data and order images 24/7;
- Search orders by name, case number, and other criteria;
- Facilitate protective order sharing between courts;
- Automate California Restraining and Protective Order System (CARPOS—formerly “DVROS”) submission through CLETS;
- Integrate into the California Court Case Management System (CCMS) in order to provide access to judges on the bench and law enforcement officers in the field;
- Provide shared access to law enforcement agencies.

Orders that will be captured in the registry include:

- Civil Harassment Protective Orders
- Domestic Violence Restraining Orders
- Emergency Protective Orders
- Out-of-State Domestic Violence Restraining Orders
- Criminal Protective Orders
- Elder Abuse Protective Orders
- Juvenile Protective Orders
- Workplace Harassment Orders

#### Use of Enterprise Technology

The CCPOR will be implemented using technology currently at the California Courts Technology Center (CCTC). Implementation and integration into the ISB, the CCMS, and the Enterprise Web Content Management System, as well as the CCTC connection to CLETS, will facilitate the design, development, and deployment of CCPOR to the courts. By taking advantage of these tools and systems, CCPOR can be administered through the existing technology architecture to better ensure the integrity of stored data and access to the registry.

While CCPOR will be deployed in advance of the complete rollout of the CCMS, it will be tightly integrated with CCMS to promote venue transparency. When CCMS is fully deployed, it will directly feed into CCPOR and other statewide registries to help promote increased access to court information across jurisdictional boundaries.

#### Development and Deployment Timeline

May 2007–November 2007: Interview court and law enforcement personnel

December 2007–August 2008: Determine functional and business requirements

September 2008–January 2009: Define technical requirements and design

May 2009–July 2009: CCTC build out; application development and testing

August 2009: Begin deployment and on-boarding

A generous grant from the California Office of Emergency Services provides up to \$1 million for the deployment of CCPOR and on-boarding of the first 20 California superior courts.

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*Additional resources:*

*Guidelines and Recommended Practices for Improving the Administration of Justice in Domestic Violence Cases: Final Report of the Domestic Violence Practice and Procedure Task Force,*  
[www.courtinfo.ca.gov/jc/documents/com/dvpp\\_judicialcouncilreport.pdf](http://www.courtinfo.ca.gov/jc/documents/com/dvpp_judicialcouncilreport.pdf)